**Table of Contents**

1. INTRODUCTION
2. SCOPE
3. QUALITY OBJECTIVES

3.1 Primary Objectives

3.2 Secondary Objectives

1. TESTING TYPES:

4.1 Website manual test

4.2 Website automation test

4.3 Website API test

4.4 Website Performance Automation test

4.5 Website Automation Security test

1. ROLES AND RESPONSIBILITIES
2. ENTRY AND EXIT CRITERIA

6.1 Entry Criteria

6.2 Exit Criteria

1. SUSPENSION CRITERIA AND RESUMPTION REQUIREMENTS

7.1 Suspension criteria

7.2 Resumption criteria

1. TEST STRATEGY

8.1 QA role in test process

8.2 Bug life cycle

8.3 Testing types

8.4 Bug Severity and Priority Definition

1. RESOURCE AND ENVIRONMENT NEEDS

9.1 Testing Tools

9.2 Configuration Management

9.3 Test Environment x Support level

1. TEST SCHEDULE
2. APPROVALS
3. TERMS/ACRONYMS

**TEST PLAN**

**California Marketing project**

<https://qasvus.wixsite.com/ca-marketing>

**Table of Contents**

1. INTRODUCTION
2. SCOPE
3. QUALITY OBJECTIVES

3.1 Primary Objectives

3.2 Secondary Objectives

1. TESTING TYPES:

4.1 Website manual test

4.2 Website automation test

4.3 Website API test

4.4 Website Performance Automation test

4.5 Website Automation Security test

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2. ENTRY AND EXIT CRITERIA

6.1 Entry Criteria

6.2 Exit Criteria

1. SUSPENSION CRITERIA AND RESUMPTION REQUIREMENTS

7.1 Suspension criteria

7.2 Resumption criteria

1. TEST STRATEGY

8.1 QA role in test process

8.2 Bug life cycle

8.3 Testing types

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1. RESOURCE AND ENVIRONMENT NEEDS

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9.2 Configuration Management

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2. APPROVALS
3. TERMS/ACRONYMS
4. INTRODUCTION

Customer wants a perfect website, which passed the full cycle of manual testing. Given the specificity of the site it is very important to have the same quality and the site.

The Test Plan has been created to facilitate communication within the team members. This document describe approaches and methodologies that will apply to the unit, integration and system testing of the <https://qasvus.wixsite.com/ca-marketing>. It includes the objectives, test responsibilities, entry and exit criteria, scope, schedule major milestones, entry and exit criteria and approach. This document has clearly identified what the test deliverables will be, and what is deemed in and out of scope.

1. SCOPE

The document mainly targets the GUI testing and validating data in report output as per Requirements Specifications provided by Client.

2.1 Functions to be tested:

* GUI
* Search and Filters Logic
* Performance

2.2 Functions not to be tested.

2.3. Not other than mentioned above in section 2.1.

1. QUALITY OBJECTIVES

3.1 Primary Objectives

A primary objective of testing is to: assure that the system meets the full requirements, including quality requirements (functional and non-functional requirements) and fit metrics for each quality requirement and satisfies the use case scenarios and maintain the quality of the product. At the end of the project development cycle, the user should find that the project has met or exceeded all of their expectations as detailed in the requirements.

Any changes, additions, or deletions to the requirements document, Functional Specification, or Design Specification will be documented and tested at the highest level of quality allowed within the remaining time of the project and within the ability of the test team.

3.2 Secondary Objectives

The secondary objectives of testing will be to: identify and expose all issues and associated risks, communicate all known issues to the project team, and ensure that all issues are addressed in an appropriate matter before release. As an objective, this requires careful and methodical testing of the application to first ensure all areas of the system are scrutinized and, consequently, all issues (bugs) found are dealt with appropriately.

1. TESTING TYPES:

4.1 Website manual test

Execute manual testing for the User’s Personal Account Address Menu based on the next types of testing:

* GUI;
* Exploratory testing;
* Functional Positive testing:
* Functional Negative testing;
* Functional Ad-hoc testing.

**GUI Testing:**

GUI testing includes testing the UI part. It covers look and feel, error messages, spelling mistakes, GUI guideline violations.

**Exploratory Testing:**

Exploratory testing will includes a type of software testing where Test cases are not created in advance but QA check system on the fly.

**Functional Positive testing:**

Checks whether an application behaves as expected with positive inputs.

**Functional Negative testing:**

Invalid data is inserted to compare the output against the given input.

**Functional AD-hoc testing:**

Includes an informal testing type with an aim to break the system.

**For Functional testing execute the next manual tests:**

* Positive for the following options:
* verify Home link clickability at the top of the screen;
* verify Blog link clickability at the top of the screen;
* verify Shop link clickability at the top of the screen;
* verify Services link clickability at the top of the screen;
* verify working Subscribe Form functionality;
* verify Get in touch link clickability at the top of the screen

**Environment Support:**

- Laptop

- OS: Windows 10/ 64

- Browsers (latest versions): Google Chrome, Firefox Mozilla

**The following test cases are covers these manual tests:**

(There are tests results in the table)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| TC | Test Action | Expected Results | Browsers | Actual Results | Pass/ Fail |
| 1 | Verify Home link clickability at the top of the screen | the user redirects successfully to home page screen. | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |
| 2 | Verify Blog link clickability at the top of the screen | the user redirects successfully to Blog page screen. | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |
| 3 | Verify Shop link clickability at the top of the screen | the user redirects successfully to Shop page screen. | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |
| 4 | Verify Services link clickability at the top of the screen | the user redirects successfully to the Services page screen. | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |
| 5 | Verify working Subscribe Form functionality | the user has successfully submitted | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |
| 6 | Verify Get in touch link clickability at the top of the screen | the user redirects successfully to mail box where he/her send massege | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |

**Testing Tools used:**

|  |  |
| --- | --- |
| **Process** | **Tools** |
| Test case creation | Microsoft Word, Microsoft Excel, JIRA |
| Test case tracking | Microsoft Word, Microsoft Excel, JIRA |
| Test case execution | Manual |
| Test case management | Microsoft Excel, JIRA |
| Test reporting | Microsoft Excel, JIRA |

4.2 Website automation test

Automation tests are creates by using Selenium Python UnitTest frameworks on the basis of Functional manual test cases and executes to check functionality of User’s Personal Account Address Menu.

**Environment Support:**

- Laptop

- OS: Windows 10/ 64

- Browsers (latest versions): Google Chrome, Firefox Mozilla

**The following test cases are covers automation tests:**

(There are tests results in the table)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| TC | Test Action | Expected Results | Browsers | Actual Results | Pass/ Fail |
| 1 | Verify Home link clickability at the top of the screen | the user redirects successfully to home page screen. | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |
| 2 | Verify Blog link clickability at the top of the screen | the user redirects successfully to Blog page screen. | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |
| 3 | Verify Shop link clickability at the top of the screen | the user redirects successfully to Shop page screen. | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |
| 4 | Verify Services link clickability at the top of the screen | the user redirects successfully to the Services page screen. | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |
| 5 | Verify working Subscribe Form functionality | the user has successfully submitted | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |
| 6 | Verify Get in touch link clickability at the top of the screen | the user redirects successfully to mail box where he/her send massege | Google Chrome | as expected | PASS |
| Firefox Mozilla | as expected | PASS |

**Testing Tools used:**

|  |  |
| --- | --- |
| **Process** | **Tools** |
| Test case creation | PyCharm, Selenium |
| Test case tracking | PyCharm, Browsers |
| Test case execution | Automation |
| Test case management | PyCharm |
| Test reporting | HTML reports, Allure reports |

Additional automation tests execute

on the cloud platform “Browserstack”

- OS: Windows 11

- Browsers (latest versions): Google Chrome, Firefox Mozilla

4.3 Website API test

API tests execute to determine whether the APIs that are developed meet expectations when it comes to functionality, performance, reliability and security for website.

**Environment Support:**

- Laptop

- OS: Windows 10/ 64

- Browsers (latest versions): Google Chrome (DevTools)

**Testing Tools used:**

|  |  |
| --- | --- |
| **Process** | **Tools** |
| Test case creation | Postman, Chrome DevTools |
| Test case tracking | Postman |
| Test case execution | Automation |
| Test case management | Postman |
| Test reporting |  |

4.4 Website Performance Automation test

Performance automation tests execute for measures the speed, responsiveness and stability of the tested website. Tests execute in incognito environments.

After testing reports were generate.

**Testing Tools used:**

|  |  |
| --- | --- |
| **Process** | **Tools** |
| Test case creation | Google Lighthouse, GTMetrix, Webpagetest, BrowserStack-SpeedLab |
| Test case tracking | Google Lighthouse, GTMetrix, Webpagetest BrowserStack-SpeedLab |
| Test case execution | Automation |
| Test case management |  |
| Test reporting | txt -, html -, pdf - files |

4.4 Website Automation Security test

Security automation tests execute to reveal potential flaws or weaknesses of software and website. Testing focuses on whether the application is designed and configured correctly.

Tests execute in incognito environments.

After testing reports were generate.

**Testing Tools used:**

|  |  |
| --- | --- |
| **Process** | **Tools** |
| Test case creation | Mozilla Observatory, Snyk |
| Test case tracking | Mozilla Observatory, Snyk |
| Test case execution | Automation |
| Test case management |  |
| Test reporting | txt -, html -, pdf - files |

1. ROLES AND RESPONSIBILITIES

|  |  |  |  |
| --- | --- | --- | --- |
| **Role** | **Staff Member** | **Responsibilities** | |
|  |  |  | |
| Project  Manager | Sergey Efremov | 1. Acts as a primary contact for development and QA  team.  2. Responsible for Project schedule and the overall  success of the project. | |
|
|
|
|  |  |  | |
| QA Lead | \*\*\*\* | 1. Participation in the project plan creation/update process. | |
|  |  | 2. Planning and organization of test process for the release. | |
|  |  | 3. Coordinate with QA analysts/engineers on any | |
|  |  | issues/problems encountered during testing. | |
|  |  | 4. Report progress on work assignments to the PM. | |
|  |  |  | |
| QA | Tetiana Volkova | 1. Understand requirements. | |
|  | \*\*\*\* | 2. | Writing and executing Test cases. |
|  |  | 3. | Preparing RTM. |
|  |  | 4. | Reviewing Test cases, RTM. |
|  |  | 5. | Defect reporting and tracking. |
|  |  | 6. | Retesting and regression testing. |
|  |  | 7. | Bug Review meeting. |
|  |  | 8. | Preparation of Test Data. |
|  |  | 9. | Coordinate with QA Lead for any issues or problems |
|  |  | encountered during test preparation/execution/defect | |
|  |  | handling. | |
|  |  |  |  |

1. ENTRY AND EXIT CRITERIA

6.1 Entry Criteria

* + All test hardware platforms must have been successfully installed, configured, and functioning properly.
  + All the necessary documentation, design, and requirements information should be available that will allow testers to operate the system and judge the correct behavior.
  + All the standard software tools including the testing tools must have been successfully installed and functioning properly.
  + Proper test data is available.
  + The test environment such as, lab, hardware, software, and system administration support should be ready.
  + QA resources have completely understood the requirements.
  + QA resources have sound knowledge of functionality.
  + Reviewed test scenarios, test cases and RTM.

6.2 Exit Criteria

* A certain level of requirements coverage has been achieved.
* No high priority or severe bugs are left outstanding.
* All high-risk areas have been fully tested, with only minor residual risks left outstanding.
* Cost – when the budget has been spent.
* The schedule has been achieved.

1. SUSPENSION CRITERIA AND RESUMPTION REQUIREMENTS

7.1 Suspension criteria

* The build contains many serious defects which seriously or limit testing progress.
* Significant change in requirements suggested by client.
* Software/Hardware problems.
* Assigned resources are not available when needed by test team.

7.2 Resumption criteria

Resumption will only occur when the problem(s) that caused the caused the suspension have been resolved.

1. TEST STRATEGY

8.1 QA role in test process:

* Understanding Requirements.
* Requirement specifications will be sent by client.
* Understanding of requirements will be done by QA.
* Preparing Test Cases:

QA will be preparing test cases based on the exploratory testing. This will cover all scenarios for requirements.

- Preparing Test Matrix:

QA will be preparing test matrix which maps test cases to respective requirement. This will ensure the coverage for requirements.

- Reviewing test cases and matrix:

* Peer review will be conducted for test cases and test matrix by QA Lead.
* Any comments or suggestions on test cases and test coverage will be provided by reviewer respective Author of Test Case and Test Matrix.
* Suggestions or improvements will be re-worked by author and will be send for approval.
* Re-worked improvements will be reviewed and approved by reviewer.

- Creating Test Data:

Test data will be created by respective QA on client's developments/test site based on scenarios and Test cases.

- Executing Test Cases:

* Test cases will be executed by respective QA on client's development/test site based on designed scenarios, test cases and Test data.
* Test result (Actual Result, Pass/Fail) will updated in test case document Defect Logging and Reporting: QA will be logging the defect/bugs in Word document and JIRA, found during execution of test cases. After this, QA will inform respective developer about the defect/bugs.

- Retesting and Regression Testing:

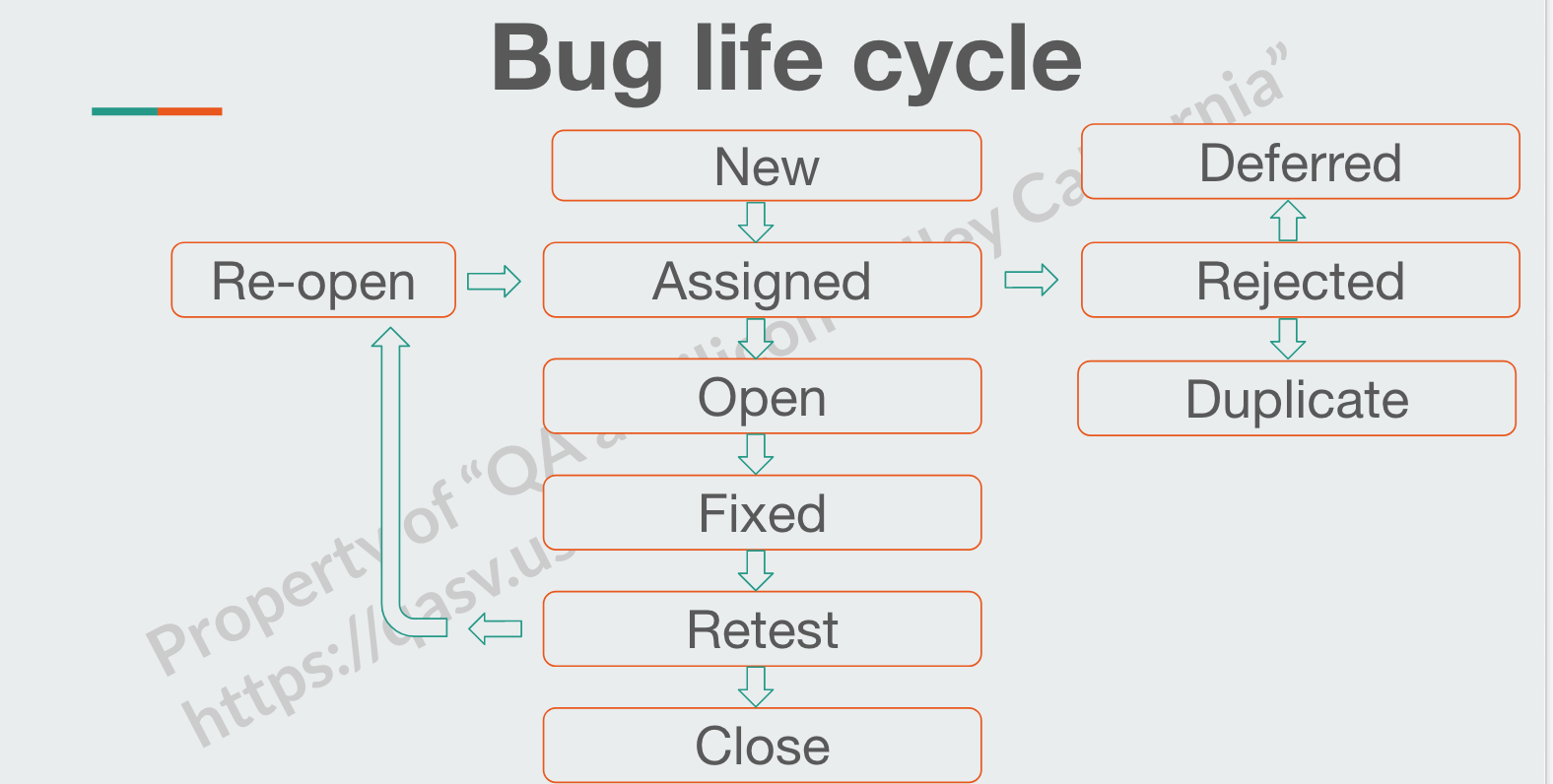
Retesting for fixed bugs will be done by respective QA once it is resolved by respective developer and bug/defect status will be updated accordingly. In certain cases, regression testing will be done if required.

- Deployment/Delivery:

* Once all bugs/defect reported after complete testing is fixed and no other bugs are found,report will be deployed to client’s test site.
* Once round of testing will be done by QA on client’s test site if required Report will be delivered along with sample output by email to respective lead and Report group.
* QA will be submitting the filled hard copy of delivery slip to respective developer.
* Once lead gets the hard copy of delivery slip filled by QA and developer, he will send the report delivery email to client.

8.2 Bug life cycle:

All the issues found while testing will be logged into JIRA.

**

8.3 Testing types

Black box testing:

It is some time called behavioral testing or Partition testing. This kind of testing focuses on the functional requirements of the software. It enables one to derive sets of input conditions that that will fully exercise all functional requirements for a program.

GUI Testing:

GUI testing will includes testing the UI part of report. It covers users Report format, look and feel, error messages, spelling mistakes, GUI guideline violations.

Exploratory testing :

Exploratory testing will includes a type of software testing where Test cases are not created in advance but QA check system on the fly. QA may note down ideas about what to test before test execution.

ADHOC testing:

ADHOC testing will includes an informal testing type with an aim to break the system.

Positive testing:

Positive testing will includes the type of testing that can be performed on the system by providing the valid data as input. It checks whether an application behaves as expected with positive inputs.

Negative testing:

Negative testing will includes is a method of testing an application or system that ensures that the plot of the application is according to the requirements and can handle the unwanted input and user behavior. Invalid data is inserted to compare the output against the given input. Negative testing is also known as failure testing or error path testing. When performing negative testing exceptions are expected.

Integration Testing:

Integration testing is systematic technique for constructing the program structure while conducting test to uncover errors associated with interacting. In Report, integration testing includes the testing Report from respective location(s).

Functional Testing:

Functional testing is carried out in order to find out unexpected behavior of the report. The characteristic of functional testing are to provide correctness, reliability, testability and accuracy of the report output/data.

System Testing:

System testing of software is testing conducted on a complete, integrated system to evaluate the system's compliance with its specified requirements.

Performance Testing:

* Check the optimal time the page is loaded
* Check the operation of the system under load

User acceptance testing:

The purpose behind user acceptance testing is to confirm that system is developed according to the specified user requirements and is ready for operational use. Acceptance testing is carried out at two levels - Alpha and Beta Testing. User acceptance testing (UAT) will be done at the Client.

Alpha testing:

The alpha test is conducted at the developer's site by client.

8.4 Bug Severity and Priority Definition

Bug Severity and Priority fields are both very important for categorizing bugs and prioritizing if and when the bugs will be fixed. The bug Severity and Priority levels will be defined as outlined in the following tables below. Testing will assign a severity level to all bugs. The Test Lead will be responsible to see that a correct severity level is assigned to each bug.

The QA Lead, Development Lead and Project Manager will participate in bug review meetings to assign the priority of all currently active bugs. This meeting will be known as “Bug Triage Meetings”. The QA Lead is responsible for setting up these meetings on a routine basis to address the current set of new and existing but unresolved bugs.

**Severity List**

|  |  |  |
| --- | --- | --- |
| Severity ID | Severity | Severity Description |
| 1 | Highest | The module/product crashes or the bug causes non-  recoverable conditions. System crashes, GP Faults, or  database or file corruption, or potential data loss, program  hangs requiring reboot are all examples of a Severity 1 bug. |
|
|
|
|
|  |  |  |
| 2 | High | Major system component unusable due to failure or incorrect  functionality. Severity 2 bugs cause serious problems such as a lack of functionality, or insufficient or unclear error messages  that can have a major impact to the user, prevents other areas  of the app from being tested, etc. Severity 2 bugs can have a  work around, but the work around is inconvenient or difficult. |
|
|
|
|
|
|  |  |  |
| 3 | Medium | Incorrect functionality of component or process. There is a  simple work around for the bug if it is Severity 3. |
|
|  |  |  |
| 4 | Low | Documentation errors or signed off Severity 3 bugs. |
|  |  |  |

**Priority List**

|  |  |  |
| --- | --- | --- |
| Priority | Priority Level | Priority Description |
| 1 | Highest | This bug must be fixed immediately; the product cannot  ship with this bug. |
|
|  |  |  |
| 2 | High | These are important problems that should be fixed as soon  as possible. It would be an embarrassment to the company if this bug shipped. |
|  |  |  |

|  |  |  |
| --- | --- | --- |
| 3 | Medium | The problem should be fixed within the time available. If  the bug does not delay shipping date, then fix it. |
|
|
|  |  |  |
| 4 | Low | It is not important (at this time) that these bugs be  addressed. Fix these bugs after all other bugs have been  fixed. Enhancements/ Good to have features incorporated-  just are out of the current scope. |
|
|
|  |  |  |
| 5 | Lowest | Documentation errors or signed off Low 4 bugs. |
|  |  |  |

1. RESOURCE AND ENVIRONMENT NEEDS

9.1 Testing Tools

|  |  |
| --- | --- |
| **Process** | **Tool** |
|  |  |
| Test case creation | Microsoft Word, Microsoft Excel, JIRA |
|  |  |
| Test case tracking | JIRA, Confluence |
|  |  |
| Test case execution | Frontend Manual, Frontend Selenium Automation with Python, API automation with Postman |
|  |  |
| Test case management | Microsoft Excel, JIRA, Confluence |
|  |  |
| Defect management | Microsoft Word, JIRA, Confluence |
|  |  |
| Test reporting | JIRA |
|  |  |
| Check list creating | Microsoft Excel, JIRA |
|  |  |

9.2 Configuration Management

* Documents CM: SVN
* Code CM: Git

9.3 Test Environment x Support level 1 (browsers):

* Windows 10 : Chrome (version 103.0.5060.66), Firefox (version 100.0)

1. TEST SCHEDULE

|  |  |  |  |
| --- | --- | --- | --- |
| **Task Name** | **Time for task** | **Effort** | **Comments** |
| Test Planning | 16 hours/2 days |  | documentation |
| Review Requirements documents | 8 hours/1 days |  |  |
| Create test basis | 8 hours/1 days | with team | flex |
| Front End | | | |
| Exploratory testing | 4 hours/0.5 days |  |  |
| Positive testing | 4 hours/0.5 days |  |  |
| Automation of the manual test cases | 16 hours/2 days |  |  |
| API Testing | | | |
| Exploratory testing | 4 hours/0.5 days |  |  |
| Positive testing | 4 hours/0.5 days |  |  |
| Negative testing | 4 hours/0.5 days |  |  |
| Automation of the manual test cases | 16 hours/2 days |  |  |
| Performance testing | 4 hours/0.5 days |  |  |
| Security testing | 4 hours/0.5 days |  |  |

1. APPROVALS:

|  |  |  |
| --- | --- | --- |
|  | Project Manager | QA Lead |
| Name | Sergey Efremov | \*\*\*\*\* |
| Signature |  |  |

1. TERMS/ACRONYMS

The below terms are used as examples, please add/remove any terms relevant to the document.

|  |  |
| --- | --- |
| TERM/ACRONYM | DEFINITION |
|  |  |
| API | Application Program Interface |
|  |  |
| GUI | Graphical user interface |
|  |  |
| PM | Project manager |
|  |  |
| UAT | User acceptance testing |
|  |  |
| CM | Configuration Management |
|  |  |
| QA | Quality Assurance |
|  |  |
| RTM | Requirements Traceability Matrix |
|  |  |